

Refund & Cancellation Policy

Last updated: October 2025

Welcome to Stealth Gymnasium. We're committed to providing flexibility and transparency in how we manage memberships.

Please read the following terms carefully before purchasing or cancelling your membership.

1. Membership Cancellation

To cancel your membership, please email your request to info@stealthgymnasium.com

- Cancellations must be made in writing via email — verbal or social media requests will not be accepted.
- Your cancellation will take effect from the date your email is received by Stealth Gymnasium.

Once cancellation is confirmed, access to the gym and all facilities will be restricted immediately, so please ensure you've completed any planned sessions before requesting cancellation.

2. Refunds & Partial Refunds

You may be entitled to a refund or partial refund under the following conditions:

- Your cancellation email must be received before your next payment is taken.
- If payment has already been processed, no refund will be issued for that billing period.
- Refunds may be considered for administrative or billing errors proven to be caused by Stealth Gymnasium.

Approved refunds will be processed within 10–14 working days using the original payment method.

3. No-Contract Memberships

All memberships at Stealth Gymnasium are no-contract.

This means:

- No long-term commitments.
 - No cancellation fees.
 - Freedom to cancel anytime following the correct procedure.
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4. Cooling-Off Period (Online Sign-Ups Only)

If you joined online, you are protected by the Consumer Contracts Regulations 2013, which entitle you to a 14-day cooling-off period from the date of sign-up.

- If you use the gym during this period, we may deduct a pro-rata fee from any refund due to cover your use.
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5. Changes to Membership Fees or Terms

If Stealth Gymnasium changes membership pricing or terms, members will be notified in advance via email or in writing.

If you do not wish to continue under the new terms, you may cancel before the changes take effect.

6. Non-Transferable Membership

Memberships are non-transferable and can only be used by the registered member.

7. Discretionary Refunds

In certain cases, we may issue refunds at our discretion for exceptional circumstances, such as:

- Medical reasons preventing gym use
 - Relocation to an area outside reasonable travel distance
 - Other compassionate circumstances (proof may be required)
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8. Contact Us

For cancellations, refund requests, or membership enquiries, please contact:

info@stealthgymnasium.com

Please include your full name, membership ID (if applicable), and the reason for cancellation in your email.